

Class-B.Com (P) (Sem. VI)

Subject -ORGANISATIONAL BEHAVIOUR
PAPER - BCP - 602

Time Allowed : 3 Hrs

Maximum Marks :50

Section - A

Note :- Attempt any 10 questions out of 12. Each question carries 1 mark.

- (i) Locus of control.
- (ii) Sources of value.
- (iii) Differentiate between Attitude & Value.
- (iv) Emotional Intelligence.
- (v) Stereotyping.
- (vi) Group Cohesiveness.
- (vii) Dysfunctional Conflict.
- (viii) Organisation Citizenship behaviour.
- (ix) Differentiate between Parent Ego, Adult Ego & Child Ego.
- (x) How to manage conflict?
- (xi) What is Organisational Culture?
- (xii) Consequences of Stress. 10 × 1 = 10

Section - B

Note :- Attempt any 2 questions out of 4 . Each carrying 10 marks.

2. What is Perception? Highlight its significance along with its process?
3. State various theories of Personalities?
4. What is OB? What are the various challenges & opportunities faced by OB manager?
5. What are the various sources of attitude? Also highlight the major job related attitude? 2 × 10 = 20

Section - C

Note :- Attempt any 2 questions out of 4 . Each carrying 10 marks.

6. What are the causes of stress management? How we can cope with stress?
7. What is Deviant Organisation Behaviour? What are its various types & causes in ways to reduce them?
8. Write a detail note on Whistle - Blowing Policy in India?
9. Would you prefer to work as a team or alone? Why?

2 × 10 = 20
